



CAPABILITIES OVERVIEW

The operating infrastructure behind international medical assistance.

Assistance • Cost containment • Claims financing • Technology

Prepared for international insurers, TPAs, reinsurers, and assistance companies

SEPTEMBER 2026

One partner across the claim lifecycle

Independent operational infrastructure between international insurers and medical providers.

2000

Operating since

US\$1.2B♦

Cumulative medical claims managed*

150♦

Countries with historical case support*

24/7/365

Operations

MDabroad is not an insurance company.

We coordinate care, manage claims economics, finance eligible settlements, and connect stakeholders through MDiX — from the first call to final reconciliation.

Miami

Headquarters
Aventura, Florida

Buenos Aires

24/7 operations hub

Regional presence: São Paulo, Brazil

From first call to final settlement

A single operating surface replaces fragmented handoffs among assistance, network, claims, payment, and technology vendors.



One accountable partner | One operational record | One commercial framework

Six capabilities. One operating model.

24/7 Medical Assistance

Multilingual triage, care coordination, evacuation, repatriation, and case management.

U.S. Cost Containment

PPO network access, hospitalist intervention, UCR repricing, negotiation, and adjudication.

Claims Financing

Eligible provider settlements funded from MDabroad's balance sheet under agreed commercial terms.

MDiX Platform

OCR ingestion, rules and AI-assisted adjudication, workflow automation, portals, APIs, and audit trails.

Telemedicine

Multilingual physician access designed to resolve appropriate cases without unnecessary ER utilization.

Provider Network

Global contracted access with direct partner relationships and U.S. PPO reach.

24/7 MEDICAL ASSISTANCE

Always on when a member is far from home.

- Nurse-led triage and multilingual physician consultation
- Outpatient and inpatient coordination
- Medical evacuation and repatriation support
- U.S. hospitalist deployment and real-time case management
- Benefit verification, guarantees of payment, and provider liaison

24/7/365

Operations

5

Service languages

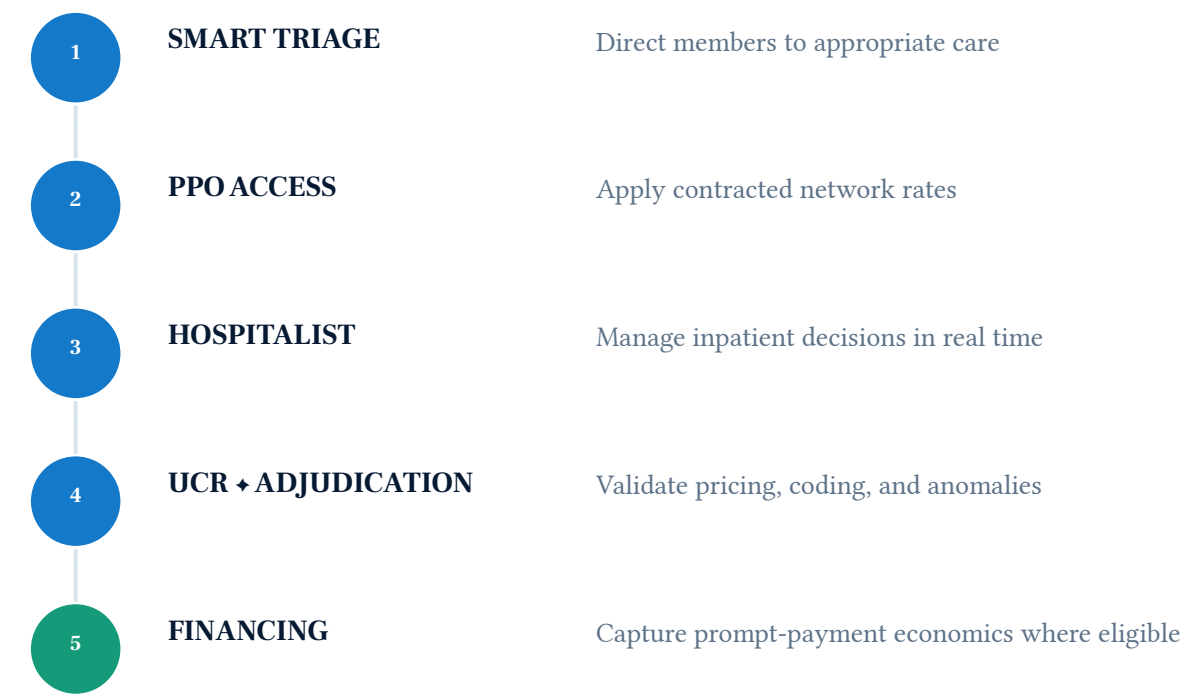
150+

Countries with historical case support*



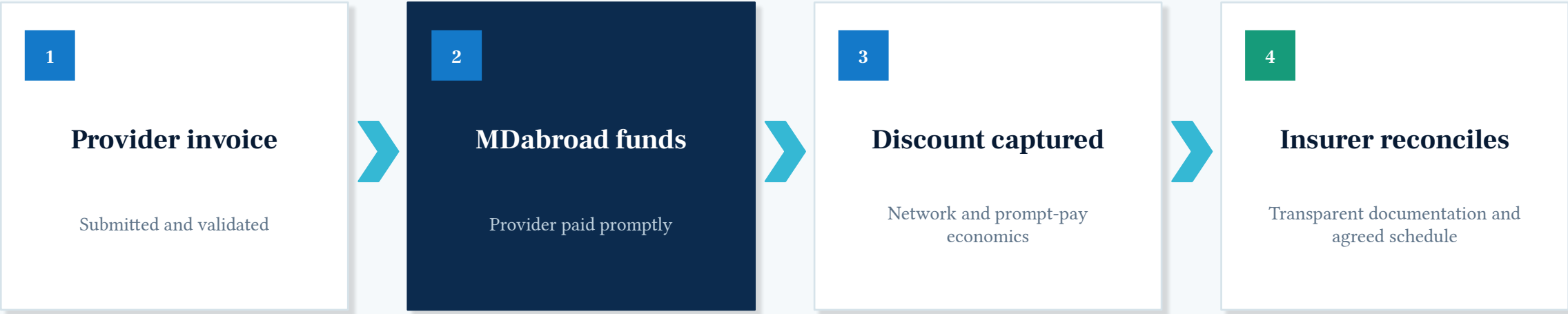
Intervention before the bill becomes the outcome

Network access, clinical oversight, and claims validation work together—not as isolated services.



Liquidity becomes a cost-containment tool

MDabroad can fund eligible provider settlements from its balance sheet, subject to agreed limits and payment terms.



Subject to underwriting, contractual terms, jurisdiction, and available capacity. Commercial structures may include immediate settlement, shared savings, or pre-funded facilities.

A single operating record for assistance, claims, and payment workflows.

INGEST

OCR and document capture

REVIEW

Rules and AI-assisted claims review

COORDINATE

Case and provider workflows

PAY

Virtual cards and payment initiation

CONNECT

Portals and APIs

CONTROL

Role-based approvals and audit trail

Human accountability remains in the workflow: automation supports processing, validation, routing, and visibility.

Global access. Local operating depth.



85,000+

Providers accessible through contracted networks*

500+

Direct hospital arrangements*

6,093

U.S. hospitals through Aetna PPO access*

50

U.S. states with PPO access*

Direct operations in 30+ countries across the Americas

Configured around the portfolio—not forced into a template

01

DISCOVER

Portfolio, markets, service gaps,
commercial objectives



02

DESIGN

Scope, workflows, authority
matrix, SLAs, integrations



03

LAUNCH

Training, connectivity, routing,
reporting, controls



04

OPTIMIZE

Utilization, savings, service
quality, exceptions, expansion

Engagement options: full-stack outsourced model • modular services • white-label operations • API-enabled integration

Designed for accountable cross-border operations

Control language below describes operating posture; it does not claim external certification.

HIPAA CONTROLS

Administrative, technical, and physical controls designed to support applicable HIPAA requirements.

GDPR CONTROLS

Privacy and security controls designed to support applicable GDPR obligations.

LGPD CONTROLS

Privacy and security controls designed to support applicable LGPD obligations.

ISO/IEC 27001-INFORMED

Information-security practices informed by ISO/IEC 27 001 principles; not presented as certification.

ROLE-BASED ACCESS

Permissions, approval paths, segregation of duties, and traceability.

AUDITABILITY

Operational records, workflow history, documentation, and reporting.

Detailed security, privacy, data-processing, and business-continuity materials are available during diligence and contracting.



LET'S BUILD THE RIGHT OPERATING MODEL

One accountable partner for the moments that matter.

Start with a portfolio review, service-gap assessment, or RFP discussion.

info@mdabroad.com
+1 (786) 618-1080
20 900 NE 30th Ave, Suite 410
Aventura, FL 33 180, USA

mdabroad.com